



IMPACT REPORT

TRUSTS, FOUNDATIONS AND MAJOR GIVING

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The Difference We Have Made Together



802

Unique beneficiaries were assisted across our 3 core services: Casework, Independent Living Advisory (ILA) and Advocacy and Complex Needs Services (ACN).



More than

£850,000

Awarded in grants to individuals on matters including Housing, Energy, Employment, Debt, Mobility, White and Brown Goods, and Crisis.



761

Individuals and families across Scotland obtained financial assistance through our Grants schemes.



32 Council Areas

Directly assisted beneficiaries in each and every Council Area in Scotland, from Shetland to Scottish Borders.



Close to

£1.5 million

Spent on our welfare service delivery and a further £200,000 paid in grants to other organisations for the provision of further specialised support.

Behind them. Always.

During Financial Year 2023-2024, Poppyscotland launched its restructured welfare delivery with the aim of further improving our beneficiaries' journey and wellbeing. With streamlined processes and transparent reporting functions, we believe that the Armed Forces community in Scotland will significantly benefit from these changes. We look forward to reporting our progress in the future.

Casework

supported 700+ unique cases. Key support needs included:

- Financial support
- Accommodation and housing affairs
- Benefits and debt
- Mental wellbeing
- Employability

Advocacy and Complex Needs advisors

served over 40 of our most vulnerable cases. Key support needs included:

- Mental health
- Homelessness
- Addiction
- Domestic abuse
- Crisis

Independent Living Advisors

saw over 70 cases. Key support needs included:

- Home adaptations
- Hospital discharge,
- Rehabilitation & after care packs
- Financial support
- Accessing respite care
- Navigating NHS, community and local support services

Admiral Nurses

supported over 100 beneficiaries living with dementia. Key support needs included:

- Carer Mental Health and Wellbeing
- Practical and emotional support to carers and family
- Transition & End-of-life care
- Understanding Diagnosis
- Advocacy

You ensured Campbell found a new lease of life

Recently bereaved and having suffered a nervous breakdown, Poppyscotland was contacted by Campbell, who found himself in urgent need of support and assistance. Referred by a fellow veteran, Campbell was holding on to years of trauma from active service, and it was only now, years later, that he felt ready to speak about this and how it was affecting his every day life.

Originally assessed by one of our Independent Living Advisors due to physical impediment, it was apparent that his mental health was the primary concern, and this is when our Advocacy and Complex Needs (ACN) service got involved.

A prisoner in his own environment, he was reluctantly receiving personal care from reablement care services. He felt a shell of the man he used to be; his confidence had gone, he was isolated, in financial difficulty with rent arrears and struggling to come to terms with being on benefits. His mental health was a barrier to his everyday existence, with interaction with others often proving difficult. Living with such complex difficulties led Campbell to making threats to his own life.

With the support and perseverance of his ACN advisor, working alongside local housing, Campbell was successful in bidding on a bungalow. We didn't simply stop there. Our advisor supported him successfully relocate, by registering his move with care providers and the local GP surgery, securing financial assistance for moving costs and a new carpet, and paying an advance on his rent. Our team organised home adaptations working with the local authority, which included the installation of a wet room, a disabled parking bay and ramp at the entrance to the home, as well as the lowering of the front door.

Now settled into his new property Campbell has begun to build great connections in the community, often helping his neighbours in the garden or with day to day tasks, whilst creating his forever home.



“ I am incredibly grateful for the support of Poppyscotland as I build on my independence in my new home without extreme anxiety and newfound acceptance of my physical health challenges. ”

*Certain details including the name of the beneficiary have been changed to protect their identity. Image is for illustration purposes only

Sowing the seeds for a brighter future for the Armed Forces community

Poppyscotland's learning team continues to educate our future generations about the sacrifices the Armed Forces community make daily for our peace and safety, and the work of the third sector. Through free learning packs for teachers, artistic competitions for pupils, and tours of our Lady Haig's Poppy Factory and Bud, we intend to sow the seeds for a brighter future.

Since hitting the road in April 2019, Bud, our micro museum on wheels, has travelled over 60,000 miles and visited over 400 schools with more than 27,000 students coming on board.

Poppyscotland is proud to have merged with Lady Haig's Poppy Factory. The Factory manufactures more than 2 million poppies and thousands of wreaths per year, as well as other remembrance symbols. It acts as a Learning and Exhibition space to visitors from across the globe, and supports disabled veterans on their journey into employment, helping them overcome physical and emotional barriers to successful engagement. The factory floor team consist of 30 veterans, and benefit from a supportive work environment, the opportunity to learn new skills and enhance their CV, companionship and camaraderie.

For more information about our work, please contact us on trusts@poppyscotland.org.uk



How your continued support will help next year and beyond



We will continue to provide lifelong support to serving and ex-serving personnel and their families. From providing expert advice and guidance to recovery and rehabilitation, through to transitioning to civilian life - we are at the side of every member of the Armed Forces community, every step of the way.

***On behalf of the Armed Forces community in Scotland, we
thank you for your generous support of Poppyscotland.***